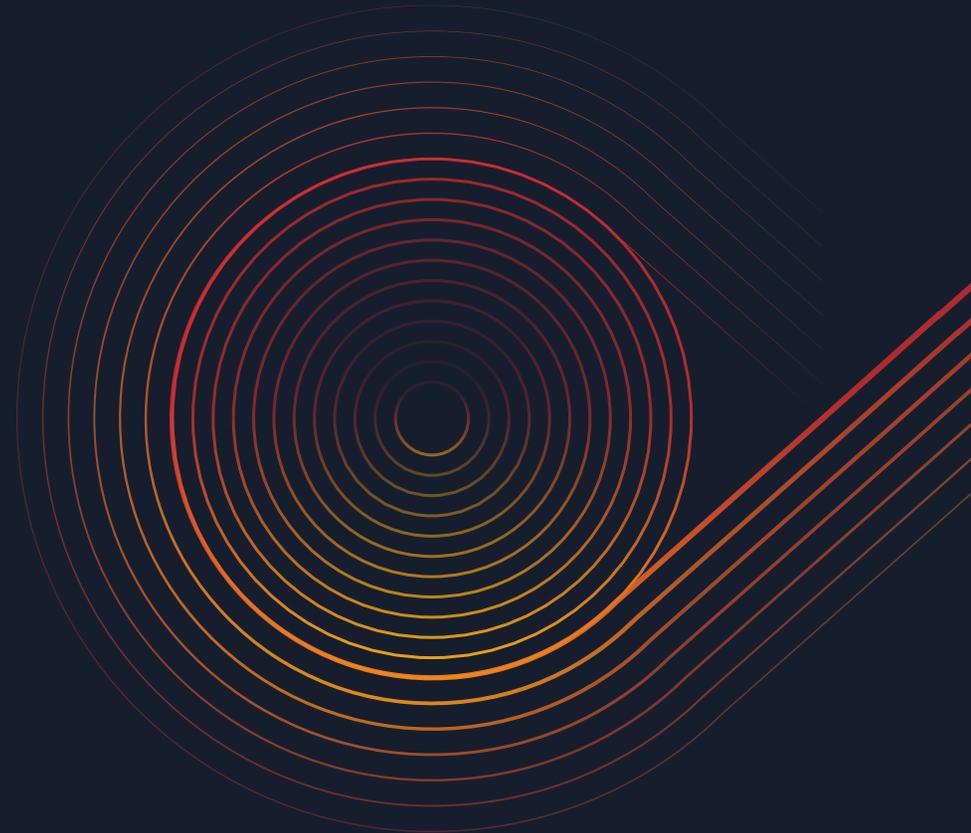




# Modern Apps Need Modern Ops

**Build, manage, and operate  
your modern apps on AWS**



# Companies are increasingly **global**, and products are increasingly **digital**

Organizations of all sizes and industries rely on applications to support their businesses. How customer-facing and internal applications perform can significantly impact customer satisfaction, loyalty, employee productivity, and efficiency. If apps do poorly or fail, it can irreversibly impact customer experience and bottom-line. Building apps to take advantage of cloud-native benefits enables organizations to scale effectively to meet increasing demands. Today, with the pressure to stay competitive and influential, organizations need to reliably deliver new application features, fast.



of CEOs said they are being challenged by their board to make **progress** in digital business



of CIOs believe that digital business is making their IT organizations **better prepared** to change



of all business leaders believe they must pick up the **pace** of digitization to remain competitive

# Modern apps drive business growth

Modern applications, or modern apps, take advantage of cloud-native architectures and are built using microservices, containers, and serverless technology. Organizations modernize apps so they can innovate rapidly and compete in fast-moving markets. Modern apps are globally available, scale to support millions of users all over the world, and can deliver millisecond latency while processing petabytes of data. Modern apps help reduce total cost of ownership, increase developer efficiency, and increase business agility.



**Nearly 3X**  
more features delivered using AWS



**25% more**  
productive application development teams



**37% faster**  
time to market

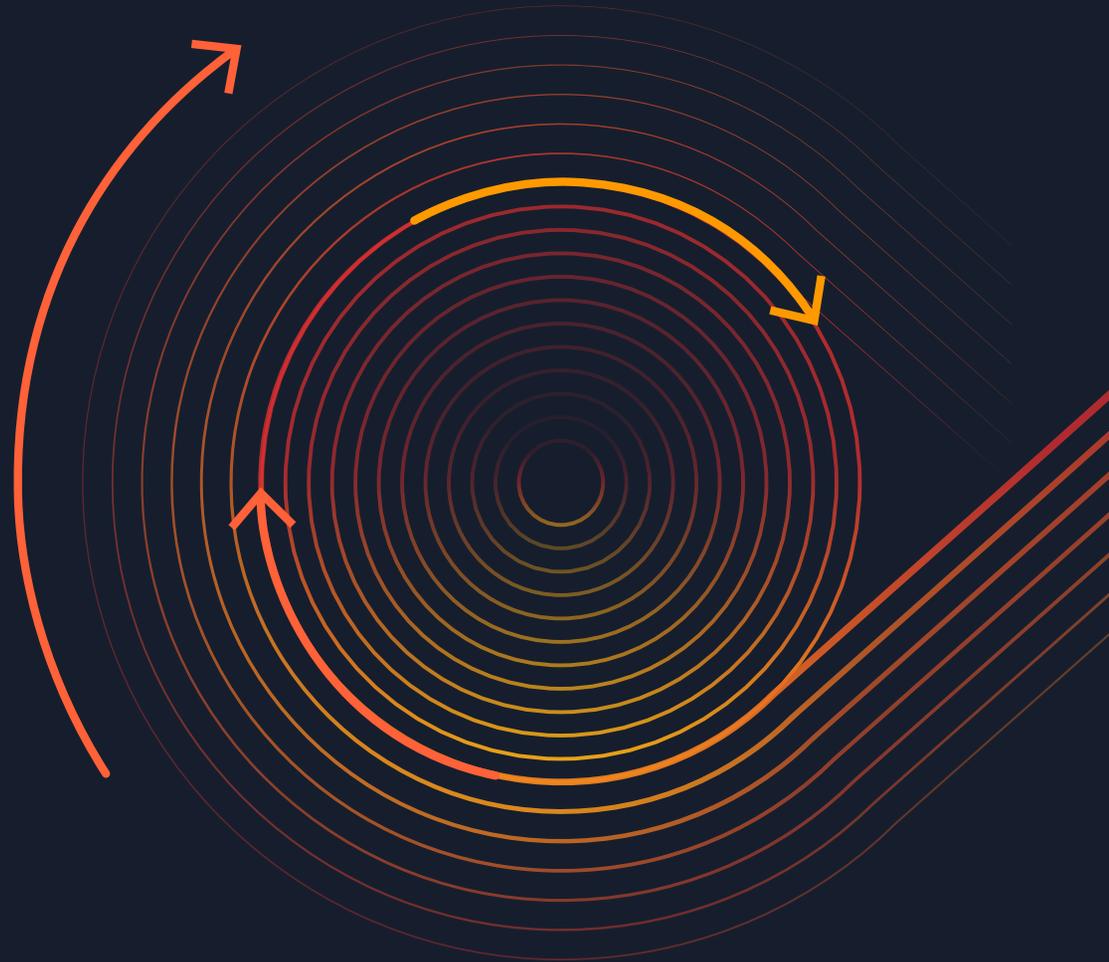


**343% increase**  
in code deployment frequency

# Why Modern Apps need Modern Ops

Modern technologies add complexity to application environments and create new challenges when it comes to operations. For example, traditional operations tools and processes often struggle to handle the volume of operational data that modern environments generate. Mix legacy workloads in, and the complexity to manage and govern the dynamic IT environment increases. Modern Ops are the answer.

Modern Ops bring operations closer to development by providing developers visibility and control. This approach leverages code, automation, and integration to accelerate developer productivity and improve innovation.



# Modern Ops scale agility

Modern Ops enable businesses to:



Operate anywhere



Observe and gain actionable insights



Improve application resiliency



Automate governance and compliance

Let's dive into each of these benefits...

## MODERN OPS

# Operate anywhere

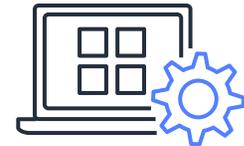
Manage applications and resources across cloud and hybrid environments from a single interface and dashboard

- Automate and orchestrate workflows for visibility and control
- Manage apps, resources, and changes in an automated way to improve operational effectiveness across the software development lifecycle
- Drive consistency across the organization with automated and integrated operations that enable development and operations teams to work closely together, fostering a DevOps culture

“With AWS, our DevOps teams are spending 50 percent less time managing clusters and infrastructure-level debugging, along with capacity audits.”

—Jaipal Deswal

Senior Vice President, Technology, MakeMyTrip India Pvt. Ltd.



### AWS Systems Manager

Operate and manage your infrastructure securely at scale



### AWS CloudFormation

Speed up cloud provisioning with infrastructure as code



### AWS Proton

Automated management for container and serverless deployment



### AWS OpsWorks

Automate operations with Chef and Puppet

## MODERN OPS

# Improve application resiliency

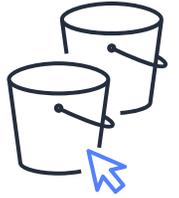
A strong operational stance improves application availability and resilience, accelerating application development

- Modern apps enjoy cloud benefits of high availability, resiliency, and scalability, so to ensure application availability consistently at scale, it is critical to continuously verify the integrity of operational stance
- Centrally track, manage, and validate application KPIs such as uptime, Mean Time To Repair (MTTR), Recovery Time Objective (RTO), and Recovery Point Objective (RPO)
- Improve code quality, performance, and security with integrated and automated Continuous Integration/Continuous Delivery (CI/CD)
- Continuous testing ensures resiliency and machine learning-powered code insights reduce error rates

“To roll out an environment built in Japan to AWS Regions in Europe, Thailand, and India while fulfilling the legal requirements of each area, we needed CI/CD and infrastructure as code.”

—Daiki Nogami

Chief of Honda Global Platform Department, Honda Motor Co., Ltd.



### AWS CodeStar

Quickly develop, build, and deploy applications on AWS



### Amazon CodeGuru

Automate code reviews and optimize application performance with ML-powered recommendations



### Amazon DevOps Guru

ML-powered cloud operations services to improve application availability



### AWS Fault Injection Simulator

Improve resiliency and performance with controlled experiments



### AWS X-Ray

Analyze and debug production, distributed applications



### Amazon CloudWatch

Observability of your AWS resources and applications on AWS and on-premises



## MODERN OPS

# Observe and gain actionable insights

Understand application and infrastructure health and performance to build and deploy high performing applications

- Applications and resources generate billions of metrics, logs, and trace data, and continuous observability enables insights into this complexity
- DevOps teams need to look at application behavior to improve Mean Time To Detection (MTTD), so centralized observability with shared metrics is key to improving developer productivity and operational efficiency
- Leverage artificial intelligence and machine learning to detect anomalies and drive recommendations and automated remediation to improve app health and availability

“The most important benefit for us is the decrease in MTTR (Mean Time To Repair), as our DevOps team can quickly find issues across our container infrastructure.”

—Vitaly Geraymovych

Co-Founder & Vice President Engineering, CloudPassage



### Amazon CloudWatch

Observability of your AWS resources and applications on AWS and on-premises



### AWS X-Ray

Analyze and debug production, distributed applications



### Amazon Managed Service for Grafana

Powerful, interactive data visualizations for builders, operators, and business leaders



### Amazon Managed Service for Prometheus

Highly available, secure, and managed monitoring for your containers



### AWS Distro for OpenTelemetry

Collected correlated metrics and traces

## MODERN OPS

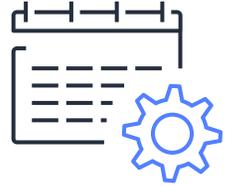
# Automate governance and compliance

Implement guardrails to track and log application health and performance, be notified of unexpected application behavior, and automate remediation

- Continuous logging and storage of API activity of your AWS infrastructure ensures a complete and accurate historical record of resource activity for operational, security, or audit analysis
- Configure resources easily at scale, create rules that reflect your organization's policies, and use machine learning to automatically audit and remediate your configurations to keep app availability and uptimes
- Proactively alert and automate actions when issues are detected, such as suspicious activities and anomalous trends, to manage risk and stay in compliance

“We have provided a developer first methodology that allows teams to move quickly and helps us achieve self-service governance at scale.”

—Demetrius Comes  
VP of Engineering, GoDaddy



### AWS Control Tower

Set up and govern a new, secure multi-account AWS environment



### AWS CloudTrail

Track user activity and API usage



### AWS Config

Record and evaluate configurations of your AWS resources



### AWS Security Hub

Unified security and compliance center



### Amazon CloudWatch

Observability of your AWS resources and applications on AWS and on-premises



### AWS Systems Manager

Operate and manage your infrastructure securely at scale



### AWS Audit Manager

Continuously audit your AWS usage and simplify how you assess risk and compliance



# Agility drives scalable business growth with modern apps

Organizations need to ensure their modern apps deliver high performance consistently to uphold customer expectations and end-user experience. Modern Ops empower organizations with automation and machine learning capabilities to take on the new challenges of modern apps.

**FICO**<sup>TM</sup>

Delivered software services  
**in one day instead of weeks**

**FINRA**<sup>®</sup>

Built its stock trade validation system  
**in 3 months**

*Coca-Cola*<sup>®</sup>

Cut operational costs  
**by 40%**

*The Washington Post*

Released over  
**50+ deployments per hour**



# Where Modern Ops meet Modern Apps

With AWS, you can confidently modernize your applications with a cloud operations model that gives you the power to build, manage, and govern securely and at scale.

**Learn more about Modern Ops at AWS**  
**Contact us**